

QUALITY CLIENT CARE® (QCC®)

Cislo & Thomas LLP® strives to provide the highest quality intellectual property service for our clients. Through a program known as Quality Client Care® or QCC®, each client has their individual expectations understood and their directives implemented. Our QCC® program is applied during our entire relationship with the client, including initial contact, performance of requested work and subsequent follow-up. We consider the various types of intellectual property protection, each product or service lifecycle, as well as the client's overall business considerations.

A QCC® Team, including an attorney, a paralegal, and a legal assistant, is assigned to each client to manage their projects. This multi-tiered approach is designed so that incoming and outgoing communications are reviewed by at least two members of the team to ensure the highest quality at all times.

Each attorney at Cislo & Thomas has in-depth experience with clearance, counseling, prosecution, licensing, and litigation, and coordinates with the client to make certain that all aspects of their intellectual property needs are addressed.

A third component of the QCC® Policy is promptly responding to all client communications and completing requested projects, while closely tracking deadlines to ensure compliance.

A fourth component of the QCC® Policy is follow-up communications for pending projects to make sure our client's needs are being met.

We gladly provide projected costs for work to be performed and utilize our best efforts to keep expenses in check.

Our QCC® Policy ensures continued quality relationships with our clients to best protect their interests.

VISIT CISLO.COM

If you have questions about protecting your existing intellectual property (IP) rights or obtaining future rights, please visit our website at www.cislo.com. You will find a comprehensive resource for patent, copyright and trademark protection in the United States and worldwide. Our FAQ section provides answers to the most frequently asked questions. Be sure to check out our IP SEARCH, IP LAW and IP NEWS sections.

On our IP SEARCH page, access the records of the U.S. patent, trademark and copyright offices, as well as worldwide IP offices to conduct preliminary searches and determine the availability or existence of patents, trademarks, copyrights, and domain names, or find potential licensees and manufacturers.

On our IP LAW page are links to U.S. federal and California statutes, as well as international rules pertaining to intellectual property law. Spot intellectual property issues that affect you.

Our IP NEWS section features links to the latest intellectual property information from the United States and around the world.



Daniel M. Cislo, Managing Partner

We invite you to use our comprehensive website as a tool to guide you through all aspects of intellectual property law. If you would like our help to protect your IP, please email or call us.



CISLO & THOMAS LLP

SPECIALIZING IN PATENT,
TRADEMARK AND COPYRIGHT LAW

Providing Quality Client Care® (QCC®) since 1979 for intellectual property legal services, including patent, trademark and copyright clearance, filing, licensing and litigation in Southern California

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WHAT MAKES CISLO & THOMAS LLP® SPECIAL

Cislo & Thomas LLP is a full service intellectual property law firm providing a comprehensive range of intellectual property law services to the business, technology, entertainment and arts communities, both locally and worldwide through our network of associates in countries around the world.



Our philosophy is to provide each client with high quality and reasonably priced legal services as practical solutions while delivering expedient results.

At Cislo & Thomas LLP, we uphold the belief that each attorney should be skilled both in prosecution and litigation matters to provide our clients with in-depth representation based on real world situations.

Our lawyers have accumulated vast knowledge in various technical fields and intellectual property law to deliver the highest quality legal services, continually melding technology with sound judgment developed through both transactional and litigation experiences.

HOW CISLO & THOMAS LLP® CAN PROTECT YOUR INTELLECTUAL PROPERTY RIGHTS

Protecting your intellectual property is enormously critical as it is one of the greatest assets of your business. Intellectual property consists of unique creations of the mind: inventions, designs, literary and artistic works, symbols, business methods, trade secrets and names and images used in commerce. The law divides IP into four main categories of protection:

- Patents protect inventions such as medical devices, exercise equipment, chemical compositions, automotive components and electromechanical apparatuses
- Copyrights protect written and artistic property such as videos, infomercials, video games and scripts
- Trademarks protect brand names, logos, slogans and other words or symbols that distinguish your products from those of your competitors
- Trade secrets protect information that is not generally known to others, including formulas, patterns, compilations, programs, devices, methods, techniques, processes and customer lists

Put your ideas on the right track to success with
Cislo & Thomas LLP.

TYPICAL SERVICES PROVIDED BY CISLO & THOMAS LLP®

Personally overseeing all aspects of your IP needs, our services include:

- All aspects of IP litigation as well as trademark cancellation and opposition proceedings
- Copyright registration, licensing and enforcement
- Patentability investigations, including prior art searches of the U.S. Patent and Trademark Office and searches of foreign patent agencies
- Patent application preparation and prosecution for both the United States and internationally (PCT and country-specific), including utility, provisional and design applications and patent licensing
- Patent infringement investigation and protection
- Patent validity/invalidity investigations
- Trademark availability investigations, including common law usage
- Trademark application preparation and prosecution for both the United States (federal and state) and internationally (European Community and individual country-specific)
- Trademark infringement investigation and protection and trademark licensing
- Trade secret counseling and augmenting of protection programs
- Unfair competition investigations and protection
- Trade dress evaluation, registration and protection
- Competitive patent/trademark tracking services
- IP maintenance and renewal services (domestic and foreign)
- IP portfolio management, licensing, transfers and agreements



CISLO & THOMAS LLP®